

To: USDA RD

FROM: ABG INC. & VERTEX SOLUTIONS

December 4, 2006

USDA RD Team:

Enclosed in this document are the exam questions and detailed information regarding the testing strategy for the modules on Obtaining eAuthentication Credentials and Lender Security Administrators (CLIN 0001 AA-AD). This document outlines specific details regarding how learning will be assessed for each terminal learning objective in the course. Additionally, it includes a bank of potential questions for the testing software to draw from when generating a test to assess each of the terminal learning objectives as the user completes each section of the module. As you review this document please provide feedback on:

1. Is the content for both the question and answer accurate? (NOTE: all correct answers are **bolded** below the question).
2. Are the most important topics assessed adequately? If not, which topics need to have additional questions?
3. Do you have ideas regarding additional questions to ask the user? If so, please include those questions in your feedback.

Please review the document and post comments in the Product Presentation System (PPS).

Thanks.

Sincerely,

ABG & Vertex Team

Learning Objective(s)	Detailed Course Outline	Instructional Media Plan	Examination Questions
<b>Module 1: eAuthentication</b> <b>Section 1: Introduction to eAuthentication and Online Applications with USDA</b>			
Identify the steps and stakeholders involved in obtaining access to the online applications available from USDA.	<b>1. Outline of Topics to be Addressed</b> <ol style="list-style-type: none"> <li>a. Topic 1: Steps involved in obtaining access to USDA LINC ONLINE APPLICATIONS</li> <li>b. Topic 2: Key stakeholder roles in accessing USDA LINC ONLINE APPLICATIONS</li> <li>c. Topic 3: Forms used to gain access to USDA LINC ONLINE APPLICATIONS</li> <li>d. Topic 4: Differences between Level 1 and Level 2 Access. Emphasis on:                             <ol style="list-style-type: none"> <li>i. Level of access needed to use USDA LINC ONLINE APPLICATIONS</li> </ol> </li> </ol>	<b>1. Testing Strategy: Learner answers 4 multiple-choice or true/false questions from a bank of potential questions regarding four topics addressed in this section. Learner views feedback following selection of a response. (4 min total)</b> <ol style="list-style-type: none"> <li>A. Topic 1: Learner completes a multiple choice or true/false question related to the steps involved in obtaining access to online applications</li> <li>B. Topic 2: Learner completes a multiple choice or true/false question related to the key stakeholder roles in accessing USDA LINC ONLINE APPLICATIONS</li> <li>C. Topic 3: Learner completes a multiple choice or true/false question related to the forms used in accessing USDA LINC ONLINE APPLICATIONS</li> <li>D. Topic 4: Learner answers multiple choice or true/ false</li> </ol>	<b>A. Bank of Multiple Choice Questions for Topic 1 – present one of the following to the learner</b> <ol style="list-style-type: none"> <li>1. Which of the following must happen at your lending institution before lending representatives may apply for eAuthentication accounts?                             <ol style="list-style-type: none"> <li>a. Sign up for a specified lender role with USDA</li> <li>b. Call USDA for permission to access the online programs</li> <li>c. <b>Identify a Lender Security Administrator at the institution</b></li> <li>d. Complete a security check on all representatives at the institution</li> </ol> </li> <li>2. What must a lending institution complete and send by mail to USDA, Rural Development prior to obtaining access to the Guaranteed Underwriting System Application?                             <ol style="list-style-type: none"> <li>a. <b>A User Agreement Form</b></li> <li>b. eAuthentication application</li> <li>c. USDA LINC ONLINE APPLICATIONS User Application</li> <li>d. Level 2 Account Application</li> </ol> </li> <li>3. According to the steps outlined in this course, the designated Lender Security Administrator must first obtain a Level 1 eAuthentication account prior to the institution completing and</li> </ol>

		<p>questions regarding Level 1 and Level 2 Access</p>	<p>returning a User Agreement Form to USDA, Rural Development?</p> <ol style="list-style-type: none"> <li>a. <b>True</b></li> <li>b. False</li> </ol> <p>4. Who grants Lender Security Administrators privileges to assign roles to other users of USDA LINC ONLINE APPLICATIONS at a particular institution?</p> <ol style="list-style-type: none"> <li>a. <b>USDA, Rural Development</b></li> <li>b. eAuthentication account</li> <li>c. Lender/ Branch Representatives</li> <li>d. The commissioner of agriculture</li> </ol> <p>5. Who assigns Lender and/or Branch Representatives a particular role for using the Guaranteed Underwriting System?</p> <ol style="list-style-type: none"> <li>a. USDA, Rural Development</li> <li>b. eAuthentication account</li> <li>c. <b>Lender Security Administrator</b></li> <li>d. President of the Lending Institution</li> </ol> <p><b>B. Bank of Multiple Choice Questions for Topic 2 – present one of the following to the learner</b></p> <p>1. Which of the following stakeholders is the point of contact between USDA Rural Development and the Lending Institution?</p> <ol style="list-style-type: none"> <li>a. Lender Representatives</li> <li>b. Branch Representatives</li> <li>c. <b>Lender Security Administrator</b></li> <li>d. Lender President or Vice President</li> </ol>
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			<p>2. The Lender Security Administrator must approve each lender/ branch representative before they may apply for a Level 1 eAuthentication account.</p> <ul style="list-style-type: none"> <li>a. True</li> <li>b. <b>False</b></li> </ul> <p>3. Who provides the final review and approval of a completed User Agreement in order for an institution to utilize the Guaranteed Underwriting System?</p> <ul style="list-style-type: none"> <li>a. <b>USDA Rural Development</b></li> <li>b. Lending Institution President</li> <li>c. Lender Security Administrator</li> <li>d. Lender Representative</li> </ul> <p>4. To whom does the Lender Security Administrator submit his or her eAuthentication User ID?</p> <ul style="list-style-type: none"> <li>a. <b>USDA Rural Development</b></li> <li>b. Lending Institution President</li> <li>c. Lender Representatives with Final Submit Authority</li> <li>d. Primary Lender Security Administrator</li> </ul> <p>5. The Lender/ Branch Representative must forward both his or her eAuthentication ID and password to the Institution's Lender Security Administrator to be granted a role with the Guaranteed Underwriting System?</p> <ul style="list-style-type: none"> <li>a. True</li> <li>b. <b>False</b></li> </ul>
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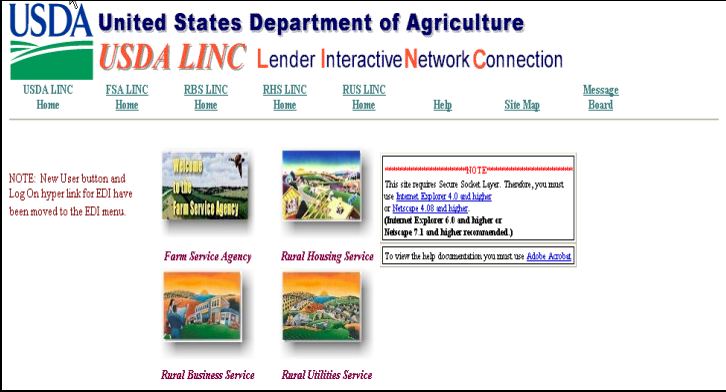
**C. Bank of Multiple Choice Questions for Topic 3 – present one of the following to the learner**

1. Which of the following forms is completed and submitted online?
  - a. Approved Lending Institution Form
  - b. Application for eAuthentication account**
  - c. User Agreement Form
  - d. Lender User Guide
  
2. Which of the following forms is completed and submitted by mail solely for the purpose of using USDA LINC ONLINE APPLICATIONS?
  - a. Approved Lending Institution Form
  - b. Application for eAuthentication account
  - c. User Agreement Form**
  - d. Lender User Guide
  
3. Which of the following forms must be completed by each lending institution representative who wishes to access USDA LINC ONLINE APPLICATIONS?
  - a. Approved Lending Institution Form
  - b. User Agreement Form
  - c. Online certification
  - d. Application for eAuthentication account**
  
4. Lender Security Administrators and Lender/Branch Representatives both require only a

			<p>Level 1 eAuthentication account to utilize the USDA LINC ONLINE APPLICATIONS application.</p> <ul style="list-style-type: none"> <li>a. <b>True</b></li> <li>b. False</li> </ul> <p>5. Once a Lender/ Branch Representative has obtained a Level 1 eAuthentication account he or she has immediate access to the Guaranteed Underwriting System application.</p> <ul style="list-style-type: none"> <li>a. True</li> <li>b. <b>False</b></li> </ul> <p><b>D. Bank of Multiple Choice Questions for Topic 4 – present one of the following to the learner</b></p> <p>1. Lenders and Branch Representatives must complete the application for Level 2 eAuthentication access to use the Guaranteed Underwriting System.</p> <ul style="list-style-type: none"> <li>a. True</li> <li>b. <b>False</b></li> </ul> <p>2. Lender Security Administrators require which of the following Levels of access to fulfill their role as the lending institutions administrator.</p> <ul style="list-style-type: none"> <li>a. <b>Level 1</b></li> <li>b. Level 2</li> </ul> <p>3. Which of the following correctly describes Level 1 access?</p> <ul style="list-style-type: none"> <li>a. Level 1 access allows you to conduct</li> </ul>
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			<p>official electronic business over the internet.</p> <ul style="list-style-type: none"> <li>b. Level 1 access is required before applying to obtain Level 2 access with USDA.</li> <li>c. Level 1 access provides access to all of the portals and applications available from USDA, including those that are high security.</li> <li><b>d. Level 1 access provides limited access to USDA Web site portals and applications, including those with minimal security.</b></li> </ul> <p>4. Which of the following correct describes Level 2 access?</p> <ul style="list-style-type: none"> <li>a. Level 2 access provides limited access to USDA web site portals and applications with minimal security requirements</li> <li><b>b. Level 2 access provides access to all USDA web site portals and applications</b></li> <li>c. Level 2 access requires users to apply for and obtain Level 1 access first</li> <li>d. Level 2 access is required to submit applications to the guaranteed underwriting system offered by the USDA</li> </ul> <p>5. A lender representative is interested in using USDA LINC ONLINE APPLICATIONS. He is currently using other Lender Interactive Network Connection applications and has a Level 2 account. This user will need to apply for a Level</p>
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			<p>1 account as well in order to use the USDA LINC ONLINE APPLICATIONS application.</p> <ul style="list-style-type: none"><li>a. True</li><li><b>b. False</b></li></ul>
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Learning Objective	Detailed Course Outline	Instructional Media Plan	Examination Questions
<b>Module 1: eAuthentication</b> <b>Section 2: Completing the self-registration process for eAuthentication</b>			
<p>Given a simulated online environment correctly navigate to the eAuthentication login page using the USDA Lender Interactive Network Connection website.</p>	<p><b>2. Testing Strategy: Outline of Topics to be Addressed</b></p> <p>a. Topic 1: Navigation to eAuthentication Login Page from USDALINC site. Emphasis on:</p> <ul style="list-style-type: none"> <li>i. Proper input of USDALINC web address</li> <li>ii. Selection of Rural Housing Service Link at USDALINC site</li> <li>iii. Selection of link to USDA LINC ONLINE APPLICATIONS from list of links to SFHGLP</li> </ul>	<p><b>2. Testing Strategy: Learner responds to 3 multiple-choice, scenario-based questions from a bank of potential scenarios regarding two topics addressed in this section. Learner views feedback following selection of a response. (3 min total)</b></p> <p>a. Topic 1: Learner correctly demonstrates navigation to page for self-registration by responding to scenario-based, multiple-choice questions</p> <p>b. Topic 2: Learner correctly demonstrates completion of all steps in self-registration by responding to scenario-based, multiple-choice questions</p>	<p><b>A. Bank of multiple-choice and scenario-based questions for Topic 1 – present one of the following to the learner</b></p> <p>1. You are trying to navigate to the login prompt for the USDA Rural Development Guaranteed Underwriting System. Below is a page you encounter during this process. Which of the following choices represents the name of the picture you should click in order to proceed?</p>
<p>Given a simulated login environment lenders will be able to fully complete the four steps required for establishing a Level 1 user eAuthentication account.</p>	<p>b. Topic 2: Completion of all steps in self-registration process. Emphasis on:</p> <ul style="list-style-type: none"> <li>i. Selection of User ID and Password</li> <li>ii. Entry of required personal data</li> <li>iii. Use of confirmation e-mail</li> </ul>		 <p>a. Farm Service Agency  b. Rural Business Service  c. <b>Rural Housing Service</b>  d. Rural Utilities Service</p>

2. You are trying to navigate from the USDALINC site to set up a new eAuthentication account. Below is a page you encounter during this process. Which of the links options presented below should you choose to move forward to the eAuthentication login page?



- Electronic Data Interchange (EDI)
- Guaranteed Underwriting System**
- Lender Loan Closing/Administration
- Loss Claim Administration

3. You are trying to access the USDA Guaranteed Underwriting System. To begin, you enter the following web address in your web browser navigation bar.

<http://USDALINC.sc.egov.usda.gov/>

You find that you receive an error message indicating that the page is not found. Which of the following changes to the address will take you to

the correct page?

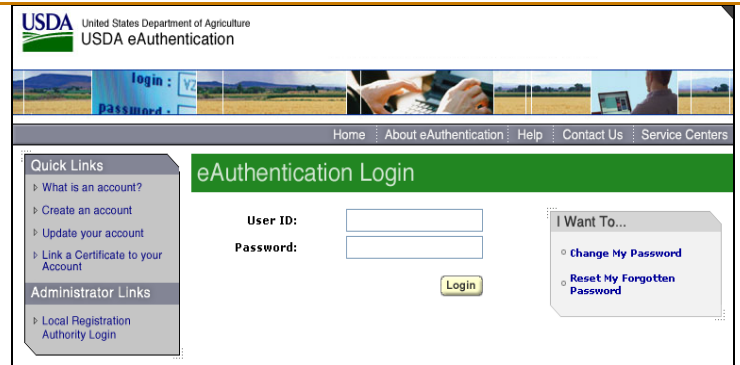
- a. Type html at the end of the address so that it reads  
<http://USDALINC.sc.egov.usda.gov/html>
- b. Type USDA LINC ONLINE APPLICATIONS at the end of the address so that it reads  
<http://USDALINC.sc.egov.usda.gov/USDA LINC ONLINE APPLICATIONS>
- c. **Type an s at the end of http so that it reads**  
<https://USDALINC.sc.egov.usda.gov/>
- d. Type USDA LINC ONLINE APPLICATIONS in front of USDALINC so that it reads  
<http://USDALINC.sc.egov.usda.gov/html>

4. A user is trying to access the Guaranteed Underwriting System and has arrived at the following page.



The user should click on the graphic above the Rural Utilities Service in order to proceed to the eAuthentication login page.

			<p>a. True <b>b. False</b></p> <p>5. The Guaranteed Underwriting System application can be accessed under the links for Multi-Family Housing or Community Facilities. a. True <b>b. False</b></p> <p>6. With which of the following USDA programs is the Guaranteed Underwriting System associated? a. Multi-Family Housing <b>b. Single Family Guaranteed Rural Housing</b> c. Community Facilities d. Farm Service Agency</p> <p><b>B. Bank of multiple-choice and scenario-based questions for Topic 2 – present two of the following to the learner</b></p> <p>1. You are a lender who desires to access the Guaranteed Underwriting System. As you work through the initial self-registration process you arrive at the following page. You do not have a User ID or Password. Which of the following choices represents the link you should choose to begin the self-registration process?</p>
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- a. What is an account?
- b. Change My Password
- c. **Create an account**
- d. Update your account

2. You are a lender who desires to access the Guaranteed Underwriting System. As you work through the initial self-registration process you arrive at the following page. Which Level of access do you need to use USDA LINC ONLINE APPLICATIONS?

## Create an Account

### What Level of Access do you need?

If you are a **USDA Federal Employee**, you should visit the **USDA Employee Create an Account** page to create a USDA eAuthentication Employee Account.

If you are a **customer (non USDA Federal Employee) of USDA**, you should answer the following questions to determine the type of account you will need:

Would you like to interact with the USDA doing the following?

- Conducting official electronic business transactions via the Internet?
- Entering into a contract with the USDA?
- Submitting forms electronically via the Internet with a USDA agency?

If you answered YES to 1 or more of the questions, you will need to register for an eAuthentication account with **Level 2 Access**.

If you already have an account with Level 1 Access, **log into your profile** and apply for Level 2 Access.

Would you like to interact with the USDA doing the following?

- Customizing a Web portal page for specific information about USDA agencies?
- Obtaining general information about a specific USDA agency?
- Participating in public surveys for a USDA agency?

If you answered YES to 1 or more of the questions, you will need to register for an eAuthentication account with **Level 1 Access**.

- a. **Level 1**
- b. **Level 2**
- c. **Both Level 1 and Level 2**
- d. **Neither Level 1 or Level 2**

3. You are a lender who has recently completed the self-registration process for an eAuthentication account. However, after 24 hours you have not yet received a confirmation e-mail as indicated by the final page you printed. What action should you take?

- a. Wait at least 72 hours for the system to activate the account
- b. Call your lender security administrator to

			<p>reset the account</p> <ul style="list-style-type: none"> <li>c. Complete the self-registration process again with a new User ID</li> <li>d. <b>Check your e-mail filters and contact the USDA's ITS Help Desk</b></li> </ul> <p>4. You are a lender who desires to access the Guaranteed Underwriting System. You have completed the required step outlined in the confirmation e-mail. What do you need to do next to establish your role in the USDA LINC ONLINE APPLICATIONS system?</p> <ul style="list-style-type: none"> <li>a. Call the USDA, Rural Development Office to set up a lender role in the system</li> <li>b. Apply for Level 2 Access through the USDA eAuthentication online system</li> <li>c. <b>Provide your User ID to the Lender Security Administrator at your institution</b></li> <li>d. Nothing, once you have completed confirmation you are able to access USDA LINC ONLINE APPLICATIONS</li> </ul> <p>5. You have just completed the online application for a Level 1 eAuthentication account with USDA. Once you receive the confirmation e-mail you should forward it to the Lender Security Administrator to fully complete the registration process.</p> <ul style="list-style-type: none"> <li>a. True</li> <li>b. <b>False</b></li> </ul> <p>6. Which of the following accurately completes this</p>
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			<p>statement, “The eAuthentication login page allows you access to USDA LINC ONLINE APPLICATIONS, Changing your eAuthentication Password, and (BLANK).”</p> <ul style="list-style-type: none"><li>a. Changing your eAuthentication User ID</li><li>b. Applying for clearance as a Security Administrator</li><li><b>c. Resetting your User Password</b></li><li>d. Contacting Single Family Guaranteed Housing program staff</li></ul>
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Learning Objective	Detailed Course Outline	Instructional Media Plan	Examination Questions
<b>Module 2: Lender Roles</b> <b>Section 1: Introduction to Lender Security Administrator Role</b>			
<p>Given a set of multiple choice questions the lender security administrators will correctly identify steps in completing complete the self-registration process.</p> <p>Given a sample form the lender security administrators will correctly complete all sections of the user agreement submission form</p>	<p><b>1. Testing Strategy: Outline of Topics to be Tested</b></p> <ul style="list-style-type: none"> <li>a. Topic 1: Identification of key sections and what is required for the section</li> <li>b. Topic 2: Identification of key steps and what is required to complete the step</li> </ul>	<p><b>1. Testing Strategy: Learner answers 3 multiple-choice and/or true/false questions from a bank of potential questions regarding two topics addressed in this section. Learner views feedback following selection of a response. (3 min Total)</b></p> <ul style="list-style-type: none"> <li>a. Topic 1: Learner completes a series of multiple-choice and true/false question related to the steps involved in the self-registration process</li> <li>b. Topic 2: Learner views sections of the User Agreement form and answers multiple-choice and true/false questions</li> </ul>	<p><b>A. Bank of Related Multiple-Choice and True/False Questions for Topic 1 – present at least two of the following to the learner</b></p> <ul style="list-style-type: none"> <li>1. Which level of access does a Lender Security Administrator need to obtain to perform the expected duties outlined in the USDA LINC ONLINE APPLICATIONS Lender User Guide?                             <ul style="list-style-type: none"> <li>a. <b>Level 1</b></li> <li>b. Level 2</li> <li>c. Level 3</li> <li>d. Level 4</li> </ul> </li> <li>2. A user agreement between the lending institution and USDA must be complete prior to the Lender Security Administrator completing the online self-registration process.                             <ul style="list-style-type: none"> <li>a. <b>True</b></li> <li>b. False</li> </ul> </li> <li>3. To activate the eAuthentication account the Lender Security Administrator must click on the link provided in the confirmation e-mail.                             <ul style="list-style-type: none"> <li>a. <b>True</b></li> <li>b. False</li> </ul> </li> <li>4. Which of the following is a true statement regarding the self-registration process for a Lender Security Administrator?</li> </ul>

- a. Lender security administrators complete the self-registration process for a Level 2 eAuthentication account
- b. Lender security administrators must provide additional information to obtain a Level 1 account
- c. Lender security administrators are the primary users of USDA LINC ONLINE APPLICATIONS at each lending institution
- d. **Lender security administrators complete the self-registration process for a Level 1 eAuthentication account**

**B. Bank of Related Multiple-Choice and Scenario-Based Questions for Topic 2 – present one of the following to the learner**

1. You are completing the following section of the user agreement form shown below. You work with a representative who specializes in loan origination. This representative is compensated by commission for matching borrowers with lenders. Based upon this information which of the following choices represents the type of user you should indicate on this section of the form?

**USER AGREEMENT**

This agreement is made on the date set forth in the box below by and between the U.S. Department of Agriculture (USDA), Rural Development, and the Approved Lender, Broker or Correspondent (as defined in the Glossary set forth in Exhibit A below) named in the box below and hereinafter referred to as "User".

User represents and warrants to Rural Development that User has read all of the terms of the agreement, set forth below in Sections 1 through 11, understands such terms, and agrees to be bound by all of such terms, and has executed this Agreement in the box below in witness of such representation, warranty and agreement. User further acknowledges that Rural Development has no obligation to perform hereunder until Rural Development provides notice of approval to User in writing pursuant to paragraph 1.1(d) herein.

[User must complete all blank spaces below and must sign below for this Agreement to be effective.]

Tax ID \_\_\_\_\_  
 Complete legal name of User \_\_\_\_\_  
 Street address of User \_\_\_\_\_  
(Street, City, State, Zip Code) \_\_\_\_\_

Type of User: Approved Lender  Broker/Correspondent  (check one)

- a. Approved Lender
- b. **Broker/ Correspondent**
- c. Both Approved Lender and Broker
- d. Neither Approved Lender nor Broker

2. You are completing the following section of the user agreement form shown below. Your institution has previously completed an agreement form with USDA for originating loans. Based upon this information, which of the following choices represents the type of user you should indicate on this section of the form?

**USER AGREEMENT**

This agreement is made on the date set forth in the box below by and between the U.S. Department of Agriculture (USDA), Rural Development, and the Approved Lender, Broker or Correspondent (as defined in the Glossary set forth in Exhibit A below) named in the box below and hereinafter referred to as "User".

User represents and warrants to Rural Development that User has read all of the terms of the agreement, set forth below in Sections 1 through 11, understands such terms, and agrees to be bound by all of such terms, and has executed this Agreement in the box below in witness of such representation, warranty and agreement. User further acknowledges that Rural Development has no obligation to perform hereunder until Rural Development provides notice of approval to User in writing pursuant to paragraph 1.1(d) herein.

*[User must complete all blank spaces below and must sign below for this Agreement to be effective.]*

Tax ID \_\_\_\_\_  
 Complete legal name of User \_\_\_\_\_  
 Street address of User \_\_\_\_\_  
 (Street, City, State, Zip Code) \_\_\_\_\_  
 \_\_\_\_\_  
 Type of User: Approved Lender  Broker/Correspondent  (check one)

- a. **Approved Lender**
- b. Broker/ Correspondent
- c. Both Approved Lender and Broker
- d. Neither Approved Lender nor Broker

3. You are completing the User Agreement form for access to the Guaranteed Underwriting System. The form requests the name of a security administrator. Which of the following provides the best description of the person whom you should list in this section?

- a. A branch representative who will delegate

			<p>access to the system for the entire lending institution</p> <p><b>b. An employee assigned to delegate access to the system for specific employees or agents of the lending institution or branches</b></p> <p>c. A bank vice-president who oversees all loans at a particular lending institution</p> <p>d. Any representative in the bank who has gained access to the eAuthentication system with USDA</p> <p>4. You are attempting to locate the User Agreement form so that your lending institution may access the Guaranteed Underwriting System. Which of the following describes a location where you may obtain the form?</p> <p>a. You may complete and submit the form at <a href="https://USDALINC.sc.egov.usda.gov/">https://USDALINC.sc.egov.usda.gov/</a></p> <p><b>b. Appendix 1 of the Lender User Guide or by calling Rural Development Guaranteed Loan Program Staff</b></p> <p>c. The form is sent in a mailing to most approved lending institutions</p> <p>d. You may complete and submit the form at <a href="http://www.eauth.egov.usda.gov/">http://www.eauth.egov.usda.gov/</a></p>
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Learning Objective	Detailed Course Outline	Instructional Media Plan	Examination Questions
<b>Module 2: Lender Roles</b> <b>Section 2: Adding, Modifying, and Deleting Lender Roles in Application Authorization System Management (AASM)</b>			
<p>Given a set of multiple choice questions correctly compare and contrast the various lender roles and user Security Levels utilized in the guaranteed underwriting system.</p> <p>Given a simulated application authorization environment lender security administrators will correctly demonstrate how to add, delete, and modify a lender user for employees using the online system provided by USDA.</p>	<p><b>1. Testing Strategy: Outline of Topics to be Addressed:</b></p> <ul style="list-style-type: none"> <li>a. Topic 1: Lender roles and extent of use</li> <li>b. Topic 2: AASM Log-in process</li> <li>c. Topic 3: Steps for adding representative in AASM</li> <li>d. Topic 4: Steps for modifying/ deleting a lender/ branch representative in AASM</li> </ul>	<p><b>1. Testing Strategy: Learner answers 6 multiple-choice, true/false, or scenario-based questions from a bank of potential questions regarding four topics. Learner views feedback following selection of a response. (5 min total)</b></p> <ul style="list-style-type: none"> <li>a. Topic 1: Learner completes multiple choice and true false questions regarding lender roles and extent of use in AASM</li> <li>b. Topic 2: The learner correctly demonstrates next steps for logging in to AASM by responding to scenario-based, multiple-choice questions</li> <li>c. Topic 3: The learner evaluates information provided about a new representative and correctly demonstrates understanding of the steps involved in adding a new user by responding to scenario-based, multiple-choice questions</li> <li>d. Topic 4: The learner evaluates information</li> </ul>	<p><b>A. Bank of Related Multiple-Choice and True/False Questions for Topic 1 – present two of the following to the learner</b></p> <ul style="list-style-type: none"> <li>1. Which of the following is one of the four roles that may be assigned to a representative?                             <ul style="list-style-type: none"> <li>a. Security administrator</li> <li>b. Branch administrator</li> <li><b>c. Administering loans</b></li> <li>d. Lender user agent</li> </ul> </li> <li>2. Lender roles define how much functionality is allowed and the extent of user access.                             <ul style="list-style-type: none"> <li><b>a. True</b></li> <li>b. False</li> </ul> </li> <li>3. Which of the following is one of the four roles that may be assigned to a lending representative?                             <ul style="list-style-type: none"> <li>a. Administrator</li> <li><b>b. Viewing</b></li> <li>c. Granting</li> <li>d. Editor</li> </ul> </li> <li>4. A representative is assigned a viewing role at the branch level in AASM. Will this person be able to view applications at all branches of the lending institution?                             <ul style="list-style-type: none"> <li>a. Yes</li> <li><b>b. No</b></li> </ul> </li> <li>5. Which of the following best describes the lender</li> </ul>

		<p>provided and correctly modifies a lender/ branch representative profile in AASM by responding to scenario-based, multiple-choice questions</p>	<p>level role of Lender Representative?</p> <ul style="list-style-type: none"> <li>a. Enter applications into USDA LINC ONLINE APPLICATIONS and perform preliminary and final submissions and delegate roles for all lender branches and associated employees.</li> <li><b>b. Enter applications into USDA LINC ONLINE APPLICATIONS and perform a preliminary and final submission of the application for all of the lender’s branches.</b></li> <li>c. Enter applications into USDA LINC ONLINE APPLICATIONS and perform a preliminary submission of the application for their own lender branch.</li> <li>d. View all loan applications associated with the same Lender Tax ID for all branches.</li> </ul> <p>6. A Lender Representative with final submit authority may do the following in USDA LINC ONLINE APPLICATIONS:</p> <ul style="list-style-type: none"> <li><b>a. View, Create and Submit Loan Applications and Administer Loans</b></li> <li>b. View and Create Loan Applications and Delegate Lender Roles</li> <li>c. View Loan Applications for specified branches in the lending system</li> <li>d. Only View, Create and Submit loan applications</li> </ul> <p>7. Which of the following roles is described by this statement? “Enter applications into USDA LINC ONLINE APPLICATIONS and perform preliminary and final submissions and delegate roles for all of the lender’s branches and associated employees.”</p> <ul style="list-style-type: none"> <li>a. Lender Viewer</li> <li>b. Lender Representative</li> <li>c. Lender Representative with final submit authority</li> </ul>
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**d. Lender Security Administrator**

- 8. Which of the following roles is described by this statement? “Enter applications into USDA LINC ONLINE APPLICATIONS and perform a preliminary submission of the application for their own lender branch. Final submission authority is restricted.”
  - a. Branch Security Administrator
  - b. Branch Representative with final submit authority
  - c. Branch Representative**
  - d. Branch Viewer
  
- 9. The main difference between branch and lender level roles involves the ability to create and submit applications.
  - a. True
  - b. False**
  
- 10. Which of the following are the two levels that influence the extent of user access to existing applications?
  - a. Lender and Branch levels**
  - b. Level 1 and Level 2 accounts
  - c. Final Submit Authority and Viewing levels
  - d. Creating and Submitting levels

**B. Bank of Related Multiple-Choice and Scenario-Based Questions for Topic 2 – present one of the following to the learner**

- 1. You have encountered the following page as you try to access the system for assigning lender roles. Which of the following choices represents the link you will click in order to continue accessing AASM?

- a. Loan Claim Administration
- b. Application Authorization under Community Facilities
- c. Electronic Data Interchange (EDI)
- d. Application Authorization under Single Family Guaranteed Rural Housing**

2. A bank has multiple security administrators. A brand new security administrator is trying to access Application Authorization System Management. Does this person need to be approved by USDA Rural Development in order to gain privileges in AASM?

- a. Yes**
- b. No

3. What is the next step in accessing AASM once you have logged in to your eAuthentication account?

- a. No additional steps are needed, once you are

logged in to eAuthentication you will automatically be redirected to the AASM homepage

- b. Navigate to the USDALINC homepage and click on Application Authorization under Single Family Guaranteed Rural Housing**
- c. Navigate to the USDALINC homepage and click on the Guaranteed Underwriting System under Single Family Guaranteed Rural Housing
- d. Click on the AASM link presented on the page that appears after completing eAuthentication login

**C. Bank of Related Multiple-Choice, Scenario-Based Questions for Topic 3 – present two of the following to the learner**

1. You are attempting to add a new user in AASM. You encounter the page shown here. You enter the new user’s eAuthentication ID, First Name, and Last Name. What should you click on next to continue adding them as a new user in the system?

The screenshot shows the 'External Lender User List' interface. At the top, there is a header with the USDA Rural Development logo and the title 'Application Authorization Security Management'. Below the header, there are search filters: 'Lender Tax ID' (with value 310856949), 'USDA Assigned Branch Nbr' (with a 'Branch List' button), 'System Id' (with a dropdown menu set to 'Guaranteed Loan System'), 'eAuth User ID', 'Last Name', and 'First Name'. Each of these fields has a small instruction: 'Use \* at end of eAuth User ID for wildcard search', 'Use \* at end of Last Name for wildcard search', and 'Use \* at end of First Name for wildcard search'. Below the filters are buttons for 'Search', 'Refresh', 'Add User', and 'Add Admin'. At the bottom, there is an 'Action' dropdown menu set to 'Maintain' and a table with the following columns: eAuth User ID, System ID, Last Name, First Name, Role, Status, Debarred Indicator, Lender Tax ID, Branch Nbr, and Phone. The table is currently empty, with 'Previous' and 'Next' buttons below it.

- a. Search
- b. Refresh
- c. Add User**
- d. Branch List

2. You are attempting to add a new user in AASM. You encounter the following page during the process. What information are you required to physically enter on this form in order to complete this step of adding a new user?

The screenshot shows the 'External Lender User List' interface. At the top, there are search filters: 'Lender Tax ID' (with value 310856949), 'USDA Assigned Branch Nbr' (with a 'Branch List' button), 'System Id' (set to 'Guaranteed Loan System'), 'eAuth User ID', 'Last Name', and 'First Name'. Each of the last three fields has a note: 'Use \* at end of eAuth User ID for wildcard search', 'Use \* at end of Last Name for wildcard search', and 'Use \* at end of First Name for wildcard search'. Below the filters are buttons for 'Search', 'Refresh', 'Add User', and 'Add Admin'. An 'Action' dropdown is set to 'Maintain'. At the bottom, a table header is visible with columns: eAuth User ID, System ID, Last Name, First Name, Role, Status, Debarred Indicator, Lender Tax ID, Branch Nbr, and Phone. 'Previous' and 'Next' navigation buttons are located below the table header.

- a. New user's eAuth ID, Last Name, First Name and Lender Tax Number
- b. New user's eAuth ID, Last Name, First Name and SSN.
- c. New user's eAuth ID, Last Name, and First Name**
- d. New user's eAuth ID, Last Name, First Name and USDA Assigned Branch Number

3. You are attempting to add a new user in AASM. You have completed the appropriate information for the lender/branch representative. Now you must select an appropriate security role for this user. This particular user only needs to be able to view applications submitted to USDA LINC ONLINE APPLICATIONS by any of the lending institution branch representatives. Based upon this information which of the following roles best suits this particular lender user?

- a. Not Assigned Role
- b. Lender Viewer**
- c. Lender Representative
- d. Branch Viewer

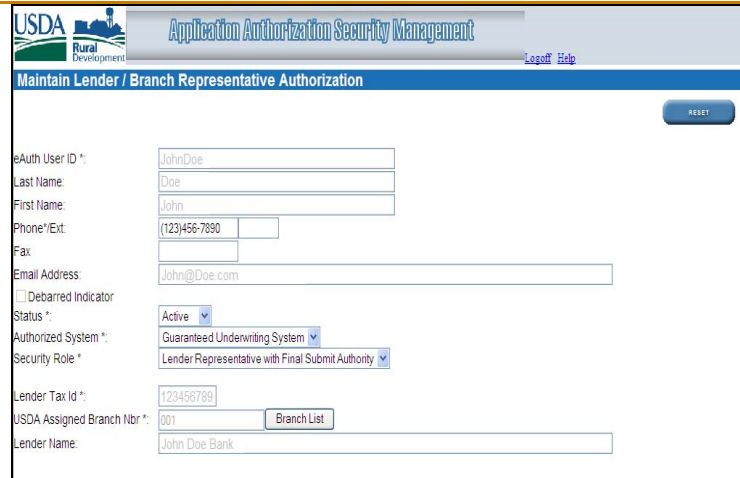
4. You are attempting to add a new user in AASM. You have completed the appropriate information for the lender/branch representative. Now you must select an appropriate security role for this user. This particular user needs to be able to enter applications into USDA LINC ONLINE APPLICATIONS and perform a preliminary and final submission of the application for all of the lender's branches. Based upon this information which of the following roles best suits this particular lender user?

- a. Lender Viewer
- b. Lender Representative with Final Submit Authority**
- c. Branch Representative
- d. Branch Representative with Final Submit Authority

5. You are attempting to add a new user in AASM. You have completed the appropriate information for the lender/branch representative. Now you must select an appropriate security role for this user. This particular user will have some restriction for final submission but can enter applications and perform a preliminary submission of the application for their own lender branch. Based upon this information which of the following roles best suits this particular lender user?

- a. Lender Representative
- b. Lender Viewer
- c. **Branch Representative**
- d. Branch Viewer

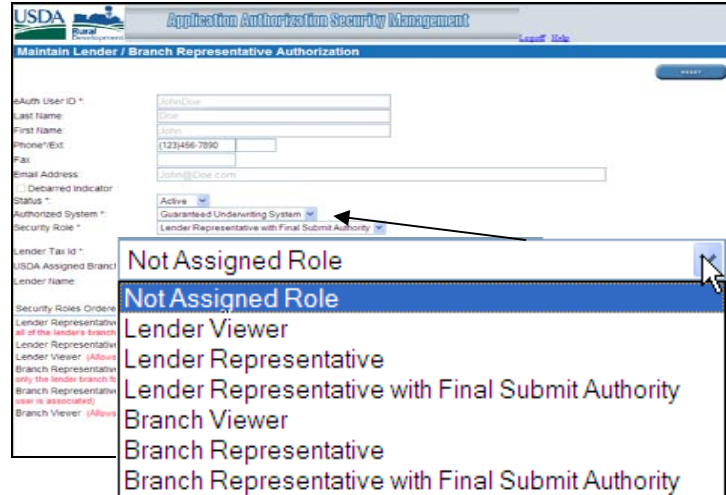
			<p>6. It is not necessary for a new lender/branch representative to complete a Level 1 eAuthentication account prior to a Security Administrator assigning the person a role in Application Authorization Security Management.</p> <ul style="list-style-type: none"><li>a. True</li><li><b>b. False</b></li></ul> <p>7. Once the eAuthentication ID is entered on the new user screen the remaining fields on the page (i.e. Last Name, First Name, Phone/Extension, Fax Number) should complete automatically if this person has a Level 1 eAuthentication account.</p> <ul style="list-style-type: none"><li><b>a. True</b></li><li>b. False</li></ul> <p><b>D. Bank of Related Multiple-Choice, Scenario-Based Questions for Topic 4 – present one of the following to the learner</b></p> <p>1. You are attempting to delete an existing lender user in AASM. You have located the existing user using the search feature. Which of the following choices represents the appropriate actions for deactivating this lender user?</p>
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- a. Choose the status drop down menu and choose “Inactive” from the drop down menu options
- b. Choose the security role drop down menu and choose “No Role Assigned” from the drop down menu options
- c. Choose the status drop down menu and choose “Deleted” from the drop down menu options
- d. Choose the security role drop down menu and choose “Inactive Lender Representative” from the drop down menu options

2. You are attempting to modify an existing lender user in AASM. You have located the existing user using the search feature. The lender user is changing positions within the organization and will now need to be able to view all loan applications associated with the same Lender Tax ID for their own branch. You choose the security role drop down menu on the following screen. Which of the drop down menu options should you

choose for this user based upon the information provided?



- a. Lender Representative
- b. Lender Viewer
- c. Branch Representative
- d. **Branch Viewer**

3. You are attempting to modify an existing lender user in AASM. You have located the existing user using the search feature. The lender user is changing positions within the organization and will now need to be able to enter applications into USDA LINC ONLINE APPLICATIONS and perform a preliminary and final submission of the application for their own lender branch. You choose the security role drop down menu on the following screen. Which of the drop down menu options should you choose for this user based upon the information provided?

USDA Application Authorization Security Management

Maintain Lender / Branch Representative Authorization

eAuth User ID \* JohnDoe  
 Last Name: Doe  
 First Name: John  
 Phone\*Ext: (123)456-7890  
 Fax:  
 Email Address: john@doe.com  
 Debarred Indicator:   
 Status \* Active  
 Authorized System \* Guaranteed Underwriting System  
 Security Role \* Lender Representative with Final Submit Authority  
 Lender Tax ID \* 123456789  
 USDA Assigned Branch fibr \* 001 Branch List  
 Lender Name: John Doe Bank

Security Roles Ordered in Descending Level of Administrative Functionality

- Lender Representative with Final Submit Authority (Allows the user to enter applications into GUS and perform a preliminary and final submission of the application for all of the lender's branches)
- Lender Representative (Allows the user to enter applications into GUS and perform a preliminary submission of the application for all of the lender's branches)
- Lender Viewer (Allows the user view only capabilities of all applications associated with the lender Tax ID for all branches)
- Branch Representative with Final Submit Authority (Allows the user to enter applications into GUS and perform a preliminary and final submission of the application for only the lender branch for which the user is associated)
- Branch Representative (Allows the user to enter applications into GUS and perform a preliminary submission of the application for only the lender branch for which the user is associated)
- Branch Representative with Final Submit Authority (Allows the user to enter applications into GUS and perform a preliminary submission of the application for only the lender branch for which the user is associated)
- Branch Viewer (Allows the user view only capabilities of all applications for the branch for which the user is associated)

- a. Lender Representative with Final Submit Authority
- b. Lender Representative
- c. **Branch Representative with Final Submit Authority**
- d. Branch Representative

4. A bank has two lender security administrators. One security administrator moves to a new position in a neighboring branch. This person will no longer be able to perform the duties of security administrator. Can the remaining security administrator set this person as inactive in AASM?

- a. Yes
- b. **No**